

## Working Together – Apart

As the COVID-19 epidemic continues to unfold, we at RiskPoint have both a commitment and a responsibility to work in the best interest of our employees, our distribution partners, clients, carrier partners as well as our respective communities more broadly. We know that social distancing is an effective tool in slowing down the spread of disease and many of the countries in which we conduct business have implemented measures to discourage gatherings whether work-related or otherwise. For all these reasons RiskPoint has adopted a Work Together Apart approach to conducting business until further notice.

What does this entail for you?

RiskPoint’s systems are all cloud based and therefore employees can operate remotely without any effect on our operations. The service excellence & accessibility you have come to know and appreciate from RiskPoint is intact. In other words business as usual.

»» Our teams are meeting on a daily basis	–	Remotely
»» Operating Hours	–	Business as usual
»» Cell access outside operating hours	–	Business as usual
»» Quotes & Policy Issuance	–	Business as usual
»» Claims Handling	–	Business as usual
»» Physical Meetings	–	Remotely (video/Cell)
»» Finance & Operations	–	Business as usual

Meetings which can’t be held remotely will be postponed until such time as social distancing plans are no longer in force.

Our full contact details can be found here: <https://riskpoint.eu/contact/>

Claims can be filed as usual or via our homepage here: <https://riskpoint.eu/claims/>

Team RiskPoint appreciates the cooperation and assistance from all our business partners in these extraordinary circumstances. Working Together – Apart. If you have any questions or comments please feel free to reach out to me or your local Country Manager.

Best wishes to you and yours.

Keep Safe.



CEO RiskPoint